

Facility Self Inspection “Conditions of Confinement”



**Bernalillo County Youth Services
Center**



What do conditions of confinement mean to you??



JDAI Core Strategy

To monitor conditions of confinement in secure detention centers and to identify problems that need correction, JDAI sites establish “self-inspection” teams of local volunteers. These self-inspection teams are trained in a rigorous methodology and ambitious standards that carefully examine all aspects of facility policies, practices and programs. The teams then prepare comprehensive reports on their findings and monitor implementation of corrective action plans.

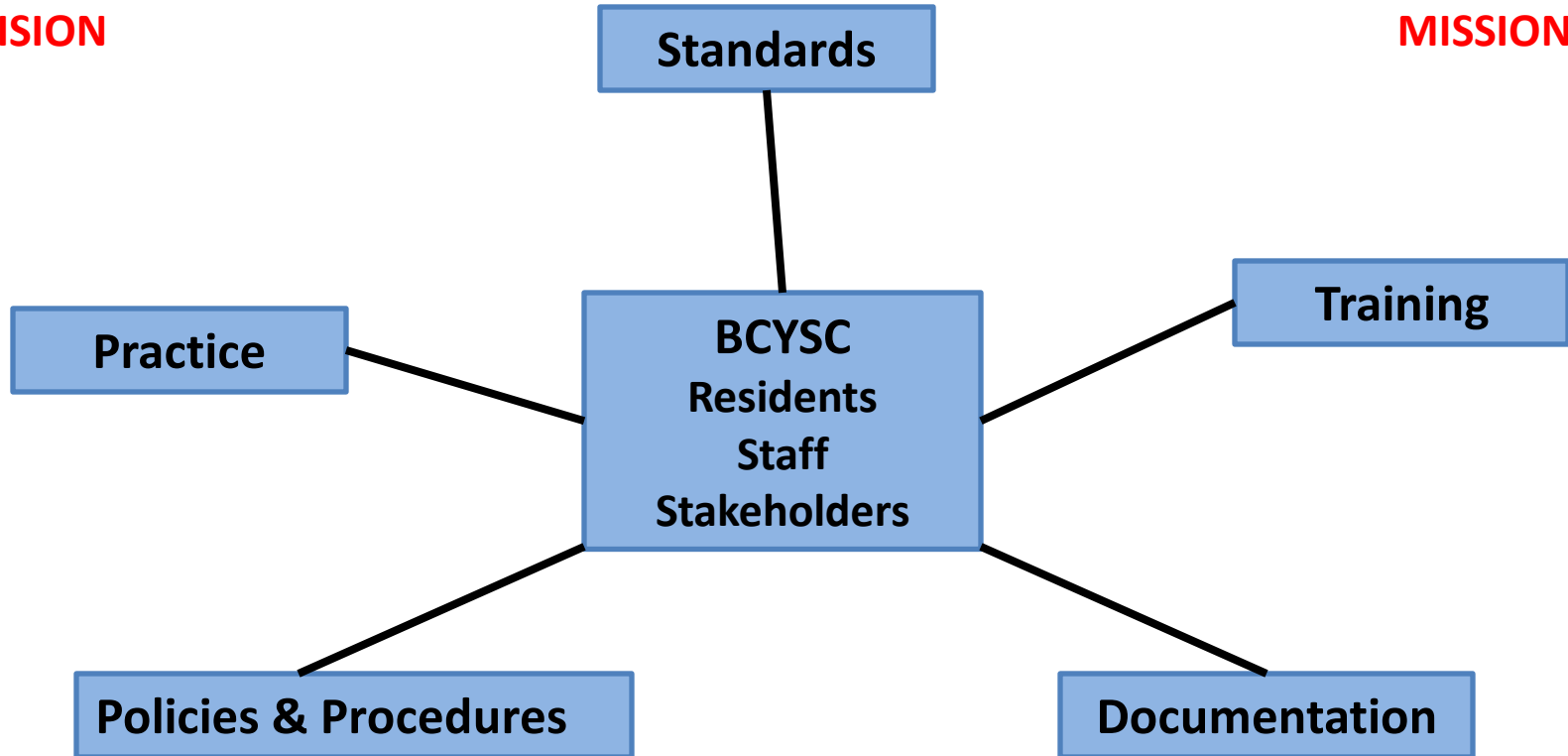
Our Strategy

- **Define Purpose/Goals**
 - What outcomes are we, as a facility, wanting to accomplish by administering a **Facility Self-Inspection?**
- **Identify Objectives**
 - What steps must we take to successfully meet our goals?

Philosophical Approach

VISION

MISSION



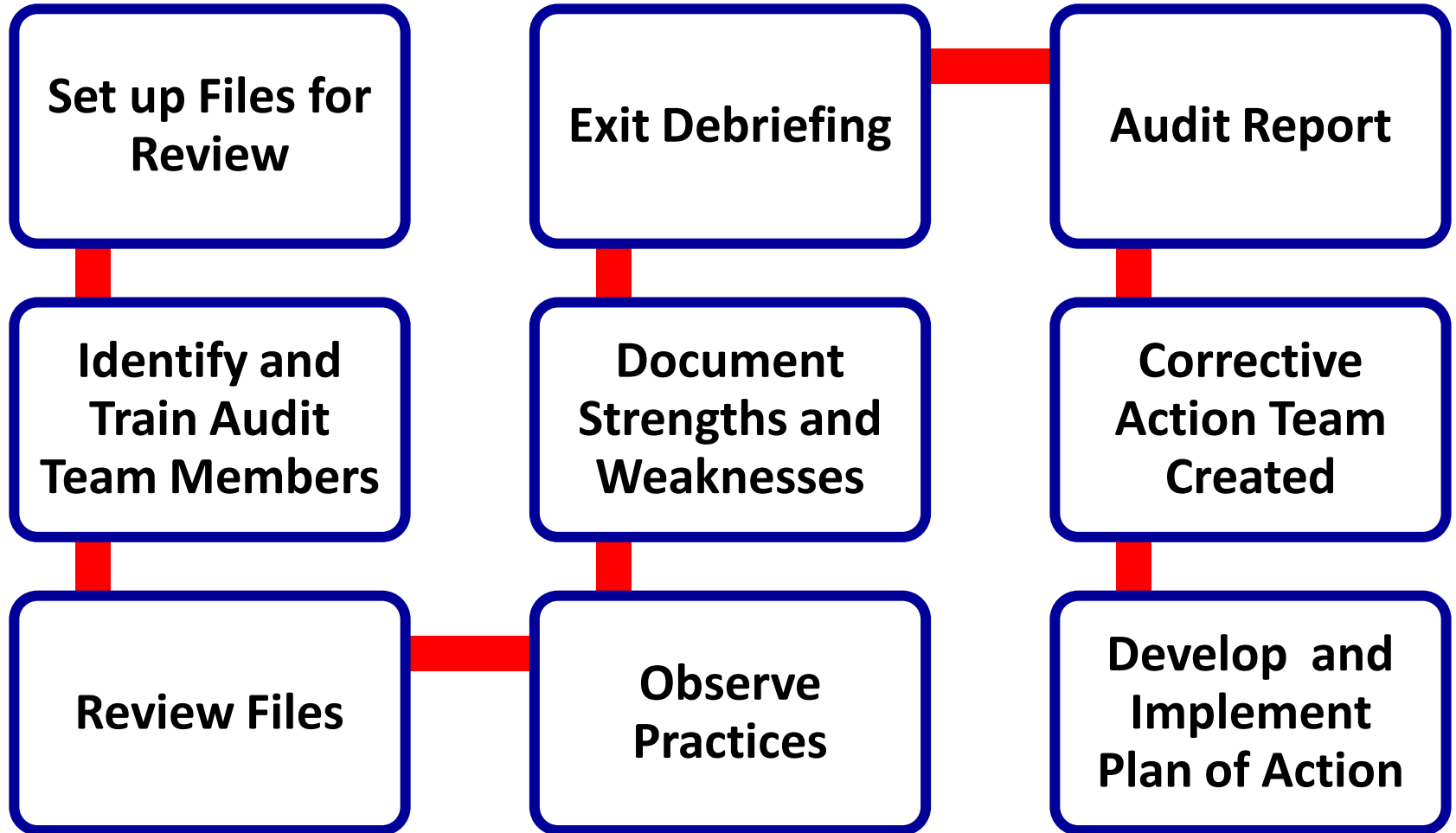
**GOALS &
OBJECTIVES**

PRINCIPLES

**LEADERSHIP/
SUPERVISION/
PROFESSIONALISM**

JDAI SELF-INSPECTION PROCESS

Audit Process



Categories of Assessment

Classification
and Intake

Health Care

Safety

Programming

Training

Categories of Assessment

Access Issues

Environmental
Issues

Restraints, Isolation,
Grievances and Due
Process

Cross Collaboration for Dual Inspection

JDAI Facility Self Inspection

JDAI/NM CYFD

Juvenile Detention Annual Certification

JDAI Facility Corrective Action Committee and Corrective Action Plans

Purpose of Corrective Action Committees

Review all deficiencies cited

Develop a formalized plan which addresses the issue, corrective action and process for implementation

Modify training, policies and procedures as needed to ensure compliance with standards

Implement and provide follow-up of corrective action plan

Components of Action Plan

- **JDAI Standard**
- **Finding**
- **Recommendation**
- **Implementation**
- **Follow-up**

Example

Classification System

Detention Process

- **JDAI Standard:**
 - *The admissions process includes offering youth at least two telephone calls, a shower, and documented secure storage of personal belongings. Youth are offered food regardless of their time of arrival.*
- **Finding:**
 - *Did not observe during an admission: Resident was not offered food or telephone call.*

Example:

Classification System

Detention Process

- **Recommendation:**

- *Each youth upon arrival will be offered a meal during the admission process. Intake Program Manager will make necessary changes to Policy and Procedure 19.1, to ensure language is present. Also, Intake Manager will meet with Kitchen Manager and ensure that extra meals are available for youth.*

Example:

Classification System

Detention Process

- **Implementation:**

- *Upon completion of revisions to Policy and Procedure 19.1, Intake Manager will conduct training for all Intake Personnel. Further, upon the issuing of a meal at admission, Intake Personnel will document the meal onto the booking sheet for verification.*

- **Follow-up:**

- *30, 60, and 90 day reviews will be conducted to ensure compliance of recommended corrective action by Intake Manager and Compliance Manager.*

BCJDYSC Self-Inspection Report

- Copy of report is found by going to JDAI Helpdesk
 - <http://www.jdaihelpdesk.org/conditions/Pages/SampleReportsandRecommendations.aspx>

JDAI

“Best Practices”

- **Enhanced application of the Principles of Direct Supervision**
- **Enhanced roles of Youth Program Officers**
- **Case Management**
- **Unit Management**

Principles of Direct Supervision

Nine Principles of Direct Supervision

- 1. Effective Control**
- 2. Effective Supervision**
- 3. Need for Competent Staff**
- 4. Safety of Staff and Residents**
- 5. Manageable & Cost Effective Operations**
- 6. Effective Communication**
- 7. Classification and Orientation**
- 8. Justice and Fairness**
- 9. Ownership of Operations**

Guidelines for Working in a Direct Supervision Environment

- Always be attentive to behavior
- Clearly explain expectations
- Be consistent
- Establish clear and simple routines
- Identify leaders
- Be flexible
- Watch your sense of humor
- Be yourself
- Keep personal feelings to yourself
- Share information with staff
- Be sensitive to what and how you communicate
- Praise in public – discipline in private
- Facilitate resident problem solving
- Be responsive to youth needs

Role of Line Staff

Provide Direct Supervision of Youth at all Times

Organize and Implement Activities and Programs

Apply a System of Rewards and Discipline

Provide Fair and Consistent Treatment

BCJDYSC System Changes

- **Case Management**
- **Unit Management**
- **Intervention Strategies**

Case Management

- **Facilitate youth access to facility programs and services**
- **Assist youth and families through the juvenile justice system**
- **Assist in developing youth service plans**
- **Assist in establishing social support networks**

- **Assist in obtaining Medicaid and other benefits and services related to community transition**
- **Monitor the proper care of residents**
- **Liaison with outside agencies**

Unit Management

- Youth – Centered Focus
- Establishes a “**TEAM**” approach to working with youth in the facility
- Facilitates internal communication among disciplines
- Improves youth behavior management

- **Improves case management**
- **Diminishes fragmentation of services**
- **Facilitates and supports a “seamless” service approach**

Intervention Strategies/Safe Crisis Management (SCM)

- **Non-Verbal**
 - **Planned Ignoring**
 - **Signal Control**
 - **Proximity Control**
 - **Touch Control**

Intervention Strategies/Safe Crisis Management (SCM)

- **Verbal**
 - **See the behavior**
 - **Take action**
 - **Observe and assess**
 - **Process**

Intervention Strategies/Safe Crisis Management (SCM)

- **Physical**
 - **Least restrictive alternative**
 - Extended arm assist
 - **Most restrictive**
 - Prone torso assist

Contact Information

- ***Craig Sparks, YSC Director***
(505) 468-7122
Email: csparks@bernco.gov
- ***Mr. Doug Mitchell, JDAI Coordinator***
(505) 468-7264
Email: demitchell@bernco.gov
- ***Mr. Chris Sanchez, Assistant Director of Operations***
(505) 468-7143
Email: clsanchez@bernco.gov